



**U IS NATION**  
31 Woodridge Drive  
Albany, New York 12211  
info@uisnation.com

## Return/Exchange Form

**DO NOT RETURN DEFECTIVE ITEMS OR ITEMS THAT YOU MISTAKENLY RECEIVED.  
CONTACT US AT INFO@UISNATION.COM TO RESOLVE THE MATTER.**

### Refund/Exchange Policy:

We will refund your purchase price, less a \$6.00 restocking fee, or we will exchange the item within 30 days of the date you received your order as long as the apparel is unworn and unwashed. The item must be in "new" condition and free from any stains, pet hairs or odors. Exchanges are not subject to the restocking fee. Shipping and handling charges will not be refunded.

### Return/Exchange Procedure:

1. Complete and enclose this Return/Exchange form with your merchandise
2. Enclose a copy of the receipt
3. Mail your package containing the Return/Exchange form, copy of the receipt and the merchandise to: U IS NATION, 31 Woodridge Drive, Albany, New York 12211.

For your protection, we recommend that you obtain a tracking number and/or insurance when you ship your item to us. Items must be shipped back to us (postmarked) within 30 days from the date you received your order.

Credits to credit cards will be applied immediately upon processing but may not appear on your statement for one to two billing cycles. We are unable to offer refunds if the return package does not contain the merchandise, a fully completed return/exchange form and a copy of the receipt.

NAME \_\_\_\_\_ EMAIL \_\_\_\_\_

ADDRESS \_\_\_\_\_ TEL. NO. (\_\_\_\_) \_\_\_\_\_

### REASON FOR RETURN (CHECK ONE BOX):

Changed Mind       Ordered Wrong Size       Fit Issue       Didn't Like

### I WOULD LIKE THIS RETURN TO BE (CHECK ONE BOX):

\*Exchange for Same Item in the following: New Size \_\_\_\_\_ New Color \_\_\_\_\_

\*Exchange for Different Item: Item No. \_\_\_\_\_ Size \_\_\_\_\_ Color \_\_\_\_\_

Refund (By Original Method of Payment)

**\*YOUR CREDIT CARD WILL BE DEBITED OR CREDITED FOR DIFFERENCES BETWEEN RETURNED  
MERCHANDISE AND EXCHANGED MERCHANDISE. CUSTOMERS ARE RESPONSIBLE FOR ALL SHIPPING AND  
HANDLING CHARGES ON EXCHANGED MERCHANDISE**